

Please fill in a form for each device to be repaired. **The form must be completed digitally in all its parts, using uppercase letters.**

The repair practice will manage only if this form is duly completed in all its parts, particularly indispensable is the detailed indication of the problem / failure.

The form and the shipping document must TASSATIVELY accompany the piece to be repaired inside the package.

Send the material to be repaired to the operating center of Gaiarine: Viale delle industrie 6/A 31018 Albina di Gaiarine (TV) – Italy.

Client Data:

Client Code (if available): _____

Company: _____

Address: _____

VAT INTRA Number (or TVA Number): _____

Reference Person:

Name and Surname: _____

Department: _____

E-mail Address: _____

Telephone number: _____

www.nordelettronica.it

PRODUCT CODE 1832.185.02

SERIAL S.0025 R3

BATCH NUMBER N:085624

e24

031373

Device to be returned:

Device type:
(example "control panel") _____

Product code:
(example "1832.185.02") _____

Batch number: _____

Serial number: _____

Detailed description of the problem / description of the fault:

Problem: _____

Special conditions: _____

Requested services:

Standard repair;

Price quotation;

Repair report;

Payment: for foreign companies, only anticipated payment by bank transfer.

Date and client signature:

DATE: _____

SIGNATURE: _____

To have a Nordelettronica repair service avoiding possible problems and delays, it is necessary following this procedure:

- Describe in the appropriate field, in the most detailed way possible, the defect or problem found on the product.
- Indicate in the compilation the type of service requested.
- Standard repair: it is the simplest and least expensive procedure that involves receiving the repaired or replaced product, at the discretion of Nordelettronica, without necessarily having to draw up a repair report.
- By ticking the relative boxes, indicate if a quote is required to be submitted to your approval, before proceeding with the repair.
- Repair report request, a repair report will be sent.
- The shipment of the material to Nordelettronica must always include the completed, dated and signed material return forms.
- Shipping costs to Nordelettronica and to the customer are always charged to the customer.

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